



GE Industrial Solutions Electrical Distribution

Dear Customer:

Thank you for your inquiry concerning General Electric Company's response to enactment of Section 1502 of the Dodd-Frank Wall Street Reform and Consumer Protection Act. That provision requires certain publicly-traded companies to report to the SEC whether their products may contain "conflict minerals" (tungsten, tin, tantalum, and gold) mined in the Democratic Republic of Congo or adjacent territories and, if so, the due diligence measures they have put in place to track the source and custody of such minerals. GE and other affected companies are required to file their initial reports on May 31, 2014, covering products manufactured in calendar year 2013.

As you know, tracing the origin of the affected minerals back to their mines of origin is a complex process that involves two separate supply chains – from the mine to the smelter, and from the smelter to the finished product. GE currently is in the process of implementing a due diligence program to determine the source and origin of conflict minerals in our products and we fully expect to be in a position to comply with the requirements of Section 1502. As a part of this process, GE is participating with other affected companies to develop a program to certify whether smelters source the relevant minerals from "conflict mines" in the DRC or surrounding region ("Conflict Free Smelter" or "CFS" program). As you can appreciate, until there is a reliable means by which to determine whether minerals from "conflict mines" are present in the output of identified smelters, it is not possible for GE or any other company with a complex supply chain to identify with certainty whether such minerals are present in their products.

GE is committed to sourcing responsibly in order to avoid contributing to the conflict in the DRC, and you can find information on our Conflict Minerals Program, which includes GE's "Statement of Principles on Conflict Minerals" at <http://www.gecitizenship.com/blog/features/conflict-minerals/>. GE has taken a number of steps in furtherance of this commitment. In addition to our work in support of the CFS program, GE is a founding member of the Public Private Alliance for Responsible Minerals Trade, and participates in the Downstream Pilot Implementation of OECD Due Diligence Guidelines for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas.

GE supports the objectives of Section 1502 and, as a participant in your company's supply chain, is working diligently to be in a position to support your program to comply with its requirements in a timely manner. We will respond to your request for information to the best of our ability, given the information we have been able to gather at this time. We appreciate your interest in our program and look forward to working with you on this important issue.

February 1, 2013